



Professional IT Support at a Flat Rate

Uthanda ICT is a Microsoft Partner and Managed Service Provider that offers reliable, affordable and professional IT Support for Small Businesses between 5 and 75 users. We offer a fixed monthly fee bundled with our pro-active Network Monitoring Service.

Our IT Support Services Include:

- Microsoft desktop, server and Small Business Server support
- Learn how to qualify for a free server and software when taking out our SPLA Fixed Monthly Fee Agreement, terms & conditions apply
- Blackberry, iPhone, iPad, Nokia, HTC can synchronise your email, calendar and contacts with Outlook over the internet anywhere, anytime
- Work from home or anywhere to your office network securely with VPN, Remote Desktop or Outlook
- Microsoft licensing, compliance, auditing and management
- Remote network monitoring
- Remote IT support - we can login and control your workstation no matter where you are
- Hosted Exchange
- Email reporting, continuity and archiving
- Afterhours IT support at no extra cost
- IT reports on backups, security and the health of your network
- Pro-active IT support which reduces the need for costly reactions after problems occur
- Vendor management - we become the single point of contact for all of your IT related vendor issues
- All our people are employee owners who share in our success
- Our ticketing system will ensure you always know the history of what has been done month to month
- We have extremely fast response times, by keeping enough staff on hand
- Do not pay for hours, we work on a fixed monthly fee no matter how long we spend on your IT issues

We introduce clients to new technologies that save money each year.

Sales@uthanda.co.za or give Eben a call on 079 929 2953.